

Your Request:

Digital Dictation

- 1) Do you use Digital Dictation? If yes, could you please answer the following questions:**
- a) Name of the supplier & product:**
 - b) What procurement method (if any) was used to obtain this system i.e. what framework:**
 - c) The contract start date:**
 - d) The contract end date:**
 - e) Total contract value:**
 - f) Is the product integrated with PAS or EPR:**
 - g) What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**
 - h) What would you like to see in this product that is currently not being delivered:**

Speech Recognition

- 2) Do you use Speech Recognition? If yes, could you please answer the following questions:**
- a) Name of the supplier & product:**
 - b) What procurement method (if any) was used to obtain this system i.e. what framework:**
 - c) The contract start date:**
 - d) The contract end date:**
 - e) Total contract value:**
 - f) Is the product integrated with PAS or EPR:**
 - g) What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**
 - h) What would you like to see in this product that is currently not being delivered:**

Outsourced Transcription

- 3) Do you use Outsourced Transcription? If yes, could you please answer the following questions:**
- a) Name of the supplier:**
 - b) What procurement method (if any) was used to obtain this system i.e. what framework:**
 - c) The contract start date:**
 - d) Volume of letters per month:**
 - e) What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**
 - f) What would you like to see in this product that is currently not being delivered:**

Online Clinic / Video Consultation

4) Do you use Online Clinic / Video Consultation? If yes, could you please answer the

following questions:

a) Name of the supplier & product:

b) What procurement method (if any) was used to obtain this system i.e. what framework:

c) The contract start date:

d) The contract end date:

e) Total contract value:

f) Is the product integrated with PAS or EPR:

g) What is the name, position and contact email/telephone number of the key internal stakeholder for this service:

h) What would you like to see in this product that is currently not being delivered:

Health Information Systems

5) What suppliers do you use for the following?

a) PAS (Patient Administration System)

b) EPR (Electronic Patient Record)

c) eDMS (Electronic Document Management System)

d) RIS (Radiology Information System)

e) Outward mailing service provider

Our Response:

1 – 5) Please be advised that NHS Cheshire & Merseyside ICB is a commissioner of healthcare services and not a provider delivering direct patient care. As a result, NHS Cheshire & Merseyside ICB as an organisation does not use any digital dictation, speech recognition, outsourced transcription, online clinic video consultation services or the health information systems listed in your request.