

## Response to September 2020 Governing Body questions

### **Questions received via email from Mr Gus Cairns:**

#### **Q: On the Forward Planner near the last page have you forgotten the Quarterly Transforming Care report?**

As reported at the September Governing Body meeting, at minute 5.1, “A regular Transforming Care report is not being produced for the Governing Body as a quarterly in-depth report will go to the Strategic Commissioning & Performance Committee. Tracey Cole advised that this provided the answer to Mr Gus Cairns’ question regarding the report being missing from the forward planner, but added that all performance is being monitored on a monthly basis and if the Strategic Commissioning & Performance Committee or Governing Body were not assured, then the frequency and ways of reporting would be revisited.”

#### **Q: On page 162 who is going to be on the Cheshire Engagement Reference Group?**

We want to co-design the group and would welcome your involvement. Without pre-determining any outcomes, it is envisaged that this group will be made up of residents and community representatives who we’d like to work alongside us in equal partnership.

#### **Q: On page 165 why are People and Communities right at the very bottom as if we don’t matter?**

The positioning of stakeholders in the diagram on page 165 of the meeting papers is random and is not intended to reflect that people and communities ‘don’t matter’. We would be very happy to catch up on the strategy and any other areas of interest.

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### Question received via email from Ms Denise Williams-Cox:

**Q: Many CCGs are advancing plans to centralise services for patients who use urology appliances such as catheters with the aims of improving patient experience, ensuring patients have an annual review with a nurse specialist and containing costs. What are your plans around addressing continence spend and improving outcomes for patients? Who will be leading on this?**

**A:** The commissioning of the NHS Cheshire CCG Urology Appliance Prescribing is a joint project between the Thriving and Prevention Programme and Medicines Management team.

As part of NHS Cheshire CCG's commissioning intentions, a review of the current urology appliance prescribing model and continence community services is underway to measure patient outcomes and ascertain opportunities to improve the patient pathway. Consideration of national models for appliance prescribing and patient reviews has been part of the consideration, including close contact with NHS Liverpool CCG in relation to the Liverpool Urology Appliance Management Service (LUAMS) model piloted and procured last year.

Changes have been made to the ways NHS primary and secondary care provider services manage the patient pathway across Cheshire. A Cheshire urology appliance formulary is in development to support primary and secondary care services and patients whilst addressing appliance prescribing management and costs.