

Your Request:

- 1) Which clinical system/s does the organisation use across the region (EMIS/TPP or other)?**
- a) If there is a split across the region, what is the percentage?**

Our Response:

1) NHS Cheshire & Merseyside ICB, as a commissioner of healthcare services, does not provide direct patient care. As a result, NHS Cheshire & Merseyside ICB does not use any clinical systems such as EMIS or TPP for patient care.

However, NHS Cheshire & Merseyside ICB's member GP Practices do all use EMIS, apart from the former CCG area of Warrington. Of the 26 member GP Practices in the former CCG area of Warrington, 6 use EMIS and 20 use TPP currently.

Your Request:

- 2) What online digital triage system is currently used?**
- a) Who currently provides the online digital triage?**
- b) What was the contract start date?**
- c) What is the contract end date?**
- d) What is the annual cost?**
- e) What framework was used to procure the supplier?**
- f) Will there be a tender to consider new providers?**
- g) If so, which framework will be used?**
- h) When will this likely to occur?**

Our Response:

2) NHS Cheshire & Merseyside ICB, as a commissioner of healthcare services, does not provide direct patient care and as a result, does not directly use any online triage systems.

However, online digital triage systems were commissioned for use by healthcare providers by the former CCGs that now make up NHS Cheshire & Merseyside ICB, which are listed below:

NHS Cheshire CCG

- a) eConsult Health Ltd.
- b) April 2021.
- c) December 2022.
- d) £0.25 per patient.
- e) Direct Award.

NHS Liverpool CCG

- a) eConsult Health Ltd.
- b) December 2021.
- c) December 2022.
- d) £82,000.

e) Information not held.

NHS Wirral CCG

- a) eConsult Health Ltd.
- b) June 2018.
- c) March 2023.
- d) £81,333.
- e) G-Cloud.

Additionally, NHS Cheshire & Merseyside ICB has recently commissioned the below online digital triage system for use by healthcare providers:

- a) PATCHs (Advanced Health & Care Ltd).
- b) July 2022.
- c) June 2025.
- d) £0.098 per patient.
- e) Digital First Online Consultation and Video Consultation Framework (DFOCVC).
- f, g, h) NHS Cheshire & Merseyside ICB has no plans to consider a new online digital triage provider as a procurement for this was undertaken in July 2022 as listed above resulting in new provider.