Ref: FOI/00183/CMICB 06 January 2023

Your Request:

Dear Royal Liverpool and Broadgreen University Hospitals NHS Trust, I am looking into the parking operations, impact, and parking charge notices issued at your Trust. Please could you kindly respond to these questions under the Freedom of Information act 2000:

1) Who currently manages the car parks run for/by the trust?

2) Do you outsource the parking management to a 3rd party. If so, to who?

3) How many parking related complaints have you received over the last 12 months, split per hospital within the trust?

4) Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?

5) How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?

6) When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?

7) Can users pay to park using a mobile phone-based APP, if so, which one?

8) How many parking charge notices (PCN's) were issued during the last 12-month period?

9) How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

Our Response:

1 - 9) Please be advised that NHS Cheshire & Merseyside ICB does not hold any of the information you have requested regarding the parking operations at The Royal Liverpool and Broadgreen University Hospital site.

You may wish to redirect your request for this information to Liverpool University Hospital NHS Foundation Trust who operate The Royal Liverpool and Broadgreen University Hospital site. Liverpool University Hospital NHS Foundation Trust can be contacted for Freedom of Information requests via the following email address: <u>FOIRequests@liverpoolft.nhs.uk</u>