

Your Request:

The questions relate to the NHS Cheshire and Merseyside Integrated Care Board (ICB) and should be answered separately for financial years 2019/2020, 2020/2021, and 2021/22. We have given examples of model answers to help you respond. Please note: We do not need information on Cheshire, Wirral and Halton.

1) How many NHS providers do you commission to provide audiology diagnostic services?

Our Response:

1) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton, Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

2019/20: Three (all hospitals).
2020/21: Three (all hospitals).
2021/22: Three (all hospitals).

Liverpool

2019/20: Two (both hospitals).
2020/21: Two (both hospitals).
2021/22: Two (both hospitals).

South Sefton/Southport & Formby

2019/20: Two (both hospitals).
2020/21: Two (both hospitals).
2021/22: Two (both hospitals).

St Helens

2019/20: 5 NHS Providers (4 Hospitals and 1 Community).
2020/21: 5 NHS Providers (4 Hospitals and 1 Community).
2021/22: 5 NHS Providers (4 Hospitals and 1 Community).

Warrington

2019/20: Two (one adult acute hospital and one paediatric community).
2020/21: Two (one adult acute hospital and one paediatric community).
2021/22: Two (one adult acute hospital and one paediatric community).

Your Request:

2) How many NHS providers (hospital or community) do you commission to provide hearing aid services?

Our Response:

2) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

2019/20: Three (all hospitals).

2020/21: Three (all hospitals).

2021/22: Three (all hospitals).

Liverpool

2019/20: Two (both hospitals).

2020/21: Two (both hospitals).

2021/22: Two (both hospitals).

South Sefton/Southport & Formby

2019/20: Two (both hospitals).

2020/21: Two (both hospitals).

2021/22: Two (both hospitals).

St Helens

2019/20: One (Hospital).

2020/21: One (Hospital).

2021/22: One (Hospital).

Warrington

2019/20: Two (one adult acute hospital and one paediatric community).

2020/21: Two (one adult acute hospital and one paediatric community).

2021/22: Two (one adult acute hospital and one paediatric community).

Your Request:

3) Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide audiology diagnostic services? If so, how many?

Our Response:

3) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

Liverpool

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

South Sefton/Southport & Formby

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

St Helens

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

Warrington

2019/20: No.

2020/21: No.

2021/22: No.

Your Request:

4) Do you commission non-conventional hospital/community providers such as those on a High Street e.g., Boots, Specsavers to provide hearing aid services? If so, how many?

Our Response:

4) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

Liverpool

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

South Sefton/Southport & Formby

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

St Helens

2019/20: Yes, two (Specsavers and Scrivens).

2020/21: Yes, two (Specsavers and Scrivens).

2021/22: Yes, two (Specsavers and Scrivens).

Warrington

2019/20: No.

2020/21: No.

2021/22: No.

Your Request:

- 5) What is your tariff for audiology diagnostics (e.g. hearing tests)?
- 6) What is included within the tariff for audiology diagnostics?
- 7) What is your tariff for audiology rehabilitation (hearing aid prescription, fitting and care)?
- 8) What is included within the tariff for auditory rehabilitation (e.g. assessment, hearing aid prescription and fitting (one or two) and a routine follow up)

Our Response:

5, 6, 7 & 8) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

Audiology Hearing Aid Assessment Only	£53
Fitting 1 Aid <i>Assessment fitting of 1 aid & follow-up.</i>	£268
Fitting 2 Aids <i>Assessment, fitting of 2 aids & follow up</i>	£370
After care <i>Hearing Aid After Care & Review (repairs)</i>	£25
Replacement Hearing Aid (1) <i>Replacement of hearing aid due to loss of 1 hearing aid.</i>	£68
Replacement Hearing Aid (2) <i>Replacement of hearing aid due to loss of 2 hearing aids.</i>	£136

Liverpool

Audiology Hearing Aid Assessment Only	£53
Fitting 1 Aid <i>Assessment fitting of 1 aid & follow-up.</i>	£268
Fitting 2 Aids <i>Assessment, fitting of 2 aids & follow up</i>	£370
After care <i>Hearing Aid After Care & Review (repairs)</i>	£25

Replacement Hearing Aid (1) <i>Replacement of hearing aid due to loss of 1 hearing aid.</i>	£68
Replacement Hearing Aid (2) <i>Replacement of hearing aid due to loss of 2 hearing aids.</i>	£136

South Sefton/Southport & Formby

Audiology Hearing Aid Assessment Only	£53
Fitting 1 Aid <i>Assessment fitting of 1 aid & follow-up.</i>	£268
Fitting 2 Aids <i>Assessment, fitting of 2 aids & follow up</i>	£370
After care <i>Hearing Aid After Care & Review (repairs)</i>	£25
Replacement Hearing Aid (1) <i>Replacement of hearing aid due to loss of 1 hearing aid.</i>	£68
Replacement Hearing Aid (2) <i>Replacement of hearing aid due to loss of 2 hearing aids.</i>	£136

St Helens

Assessment Only	£49
Assessment, fitting of 1 aid, cost of 1 aid, follow-up, 3 years aftercare and 3rd year review	£294
Assessment, fitting of 2 aids, cost of 2 aids, follow-up, 3 years aftercare and 3rd year review	£388
Annual aftercare and review (after 3rd year review, where hearing needs have not changed and re-assessment into the pathway is not required)	£23
Replacement hearing aid (due to mechanical failure outside of warranty during a period of annual aftercare following the 3rd year review)	£68

Warrington

No tariffs in place as audiology diagnostics are commissioned as part of a block contract agreement.

Your Request:

9) What was your total spend on audiology diagnostics for each financial year asked for?

10) What was your total spend on audiology rehabilitation (hearing aid fittings and care) for each financial year asked for?

Our Response:

9 & 10) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

It is not possible to identify an overall total spend specifically on audiology diagnostic services or audiology rehabilitation services for the 2019/20, 2020/21 and 2021/2022 financial years. This is due to the contracts with the NHS providers being subject to NHS guidance on block contracts and include multiple services not just Audiology or AQP Audiology.

Liverpool

It is not possible to identify an overall total spend specifically on audiology diagnostic services or audiology rehabilitation services for the 2019/20, 2020/21 and 2021/2022 financial years. This is due to the contracts with the NHS providers being subject to NHS guidance on block contracts and include multiple services not just Audiology or AQP Audiology.

South Sefton/Southport & Formby

It is not possible to identify an overall total spend specifically on audiology diagnostic services or audiology rehabilitation services for the 2019/20, 2020/21 and 2021/2022 financial years. This is due to the contracts with the NHS providers being subject to NHS guidance on block contracts and include multiple services not just Audiology or AQP Audiology.

St Helens

Provider	Outcome	2019/20	2020/21	2021/22	Totals
Scrivens	Assessment and fitting of 1 Hearing Aid	£30,182	£776	£0	£30,958
	Assessment and fitting of 2 Hearing Aid	£85,748	£2,328	£0	£88,076
	Assessment Only	£3,969	£0	£0	£3,969
	Total	£119,899	£3,104	£0	£123,003
Southport & Ormskirk NHS Trust	Assessment and fitting of 2 Hearing Aid	£874	£2,136	£0	£3,010
	Assessment Only	£0	£49	£0	£49
	Total	£874	£2,185	£0	£3,059
Specsavers	Aftercare	£82,110	£65,895	£42,550	£190,555
	Assessment and fitting of 1 Hearing Aid	£58,800	£37,632	£32,046	£128,478
	Assessment and fitting of 2 Hearing Aid	£1,673,056	£1,216,768	£2,179,784	£5,069,608
	Assessment Only	£49,392	£27,048	£52,038	£128,478
	Replacement Hearing Aid	£2,720	£2,312	£1,904	£6,936
	Total	£1,866,078	£1,349,655	£2,308,322	£5,524,055

St. Helens & Knowsley NHS Trust	Assessment and fitting of 1 Hearing Aid	£64,293	£41,993	£69,264	£175,550
	Fitting of 1 Hearing Aid	£35,779	£14,842	£18,845	£69,466
	Assessment and fitting of 2 Hearing Aid	£305,869	£160,550	£289,791	£756,210
	Fitting of 2 Hearing Aid	£144,901	£34,735	£53,075	£232,711
	Assessment Only	£13,402	£5,807	£11,196	£30,404
	Total	£563,852	£257,928	£442,170	£1,264,342
Grand Totals	£2,550,703	£1,612,872	£2,750,492	£6,914,459	

Warrington

It is not possible to identify an overall total spend specifically on audiology diagnostic services or audiology rehabilitation services for the 2019/20, 2020/21 and 2021/2022 financial years. This is due to the contracts with the NHS providers being subject to NHS guidance on block contracts and include multiple services not just Audiology or AQP Audiology.

Your Request:

11) How many new hearing aids did you commission for each financial year asked for?

Our Response:

11) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

Information not held on the total number of hearing aids commissioned during the 2019/20, 2020/21 and 2021/2022 financial years. This is due to no plans being agreed for Any Qualified Providers (AQPs), with hearing aids supplied based on need.

Liverpool

Information not held on the total number of hearing aids commissioned during the 2019/20, 2020/21 and 2021/2022 financial years. This is due to no plans being agreed for Any Qualified Providers (AQPs), with hearing aids supplied based on need.

South Sefton/Southport & Formby

Information not held on the total number of hearing aids commissioned during the 2019/20, 2020/21 and 2021/2022 financial years. This is due to no plans being agreed for Any Qualified Providers (AQPs), with hearing aids supplied based on need.

St Helens

Information not held on the total number of hearing aids commissioned during the 2019/20, 2020/21 and 2021/2022 financial years. This is due to hearing aids not being activity plan based, with hearing aids provided based on clinical need.

Warrington

Information not held on the total number of hearing aids commissioned during the 2019/20, 2020/21 and 2021/2022 financial years. This is due to hearing aids not being activity plan based, with hearing aids provided based on clinical need.

Your Request:

12) Did you receive a report from your audiology providers detailing actual activity for each financial year?

Our Response:

12) Please find listed below the information held by each of the former CCG areas of Knowsley, Liverpool, South Sefton/Southport & Formby, St Helens and Warrington, that now make up NHS Cheshire & Merseyside ICB:

Knowsley

Yes.

Liverpool

Yes, but reporting is variable.

South Sefton/Southport & Formby

Yes, but reporting is variable.

St Helens

Yes.

Warrington

No, normal reporting reducing in line with NHS guidance during the Covid-19 pandemic.

Your Request:

13) Would you be happy to participate in a future study that required all of your audiology providers to submit a standardised detailed report of actual activity undertaken (this would be written within the contracts between ICB's and their audiology providers)?

Our Response:

13) NHS Cheshire & Merseyside ICB does not hold any information in response to this question.

